

## Privacy Statement inbiome B.V.

With its registered office at Science Park 106, 1098 XG Amsterdam, the Netherlands  
Registered with the Chamber of Commerce under number 73930849

### 1. Introduction

This is the Privacy Statement of inbiome B.V. This Privacy Statement informs you what personal data is processed by using our website and services, how it is collected, to whom it is or may be disclosed, and how it is used. This Privacy Statement is incorporated into and subject to the Terms and Conditions.

By “Personal Data” we mean any information relating to an identified or identifiable natural person, as further defined in the General Data Protection Regulation (EU) 2016/679.

By “Controller” we mean the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of processing Personal Data, as further defined in the General Data Protection Regulation (EU) 2016/679. This privacy statement was last updated on November 15, 2022.

### 2. Services and Website

By using our services or accessing our website via a web browser at <https://inbiome.com/> (“Site”), including all related documentation and services, Personal Data is processed.

### 3. What Personal Data is processed by using our Website and/or Services

- Name;
- Address;
- Function;
- E-mail address;
- Phone number;
- Payment information;
- IP address;
- Medical information: results diagnostics (not traceable to personal data)

### 4. Purposes of data processing.

inbiome will process your Personal Data only for specific purposes. The Personal Data collected by us, (as listed under section 3), will be used for the following purposes:

- Processing your order/requests;
- Scheduling an appointment;
- To send our diagnostic test result via mail and/or web-portal;
- To improve our diagnostic product
- To call or email (if necessary) to provide our Services, such as communicating about orders, test results;
- To ship your order(s) from our laboratory or office;
- Keeping track of your preferences;
- Improving our services to you;
- Performing other services you have requested;
- Following up on correspondence (telephone inquiries, email, live chat/video-conferencing);
- Sending newsletters;

## 5. **Use and sharing of Personal Data.**

- 5.1 Through the website and/or Services, Personal Data that you provide will be used to enable you to use all the features, functions, and benefits of our Services.
- 5.2 We may anonymize your Personal data so that it is impossible to identify specific individuals (for example, by removing all pieces of information that may identify an individual, such as the IP address by performing a process that makes it impossible to re-identify an individual) and may then use this anonymized information for any purpose.
- 5.3 Except as provided in Section 6, we will only share your Personal Data with our affiliates, and third-party service providers that we trust.
- 5.4 We will not share your Personal Data with other individuals or organizations unless we believe it is necessary to protect your rights, protect your safety or the safety of others, investigate fraud, respond to a governmental request or otherwise exercise our legal rights or defend against legal action; and where we believe it is necessary to share information to assist in an investigation or prevention of illegal activity, suspected fraud or situations involving potential threats to the safety of any person.

## 6. **Scientific Research.**

- 6.1 inbiome develops products to identify bacterial presence as quickly as possible. We also provide microbiological diagnostics for several companies worldwide. This means that we participate in scientific research according to the applicable legislation. We have anonymized samples provided by our cooperation partners.
- 6.2 The law permits the use of data for scientific research and statistical purposes in certain cases without your consent. This is only allowed if it is necessary to use this data, the research serves a public interest, asking explicit consent, proves impossible or takes a disproportionate effort. Sufficient measures must also have been taken to ensure that the risk of violation of your privacy is as small as possible. In such cases, we will not ask your permission to provide your data for the purpose of scientific research. In such cases, we will ensure that the data cannot be traced back to you by encoding or pseudonymization.

## 7. **Third-party analytics / Cookies.**

- 7.1 When the website is used, we may automatically collect information about users' use of the website. For example, which features are used and how long users spend on each page of the website. We use this information to analyse the website's use and identify opportunities for further development and optimization of our services. The (external) analysis tool (e.g., Google Analytics) we use collects and analyses this information for us.

## 8. **Your right and choices.**

By the General Data Protection Regulation (GDPR / AVG), you have the following rights:

- **Right of access:** You may contact us to obtain information about whether we process Personal data about you. If so, we will inform you about the categories of Personal Data we process, the processing purposes, the categories of recipients to whom Personal

Data have been or will be disclosed, and the intended retention period or criteria for determining that period.

- **Right to rectification:** You have the right to correct or supplement inaccurate or incomplete Personal Data that we store about you.
- **Right to object:** In case our processing operations are based on a legitimate interest, you have the right to object to these processing operations at any time. We will then no longer process your Personal Data unless we demonstrate legitimate grounds for the processing that outweigh your interests, rights, and freedoms or for the establishment, exercise, or defence of legal claims.
- **Right to restriction of the processing:** You have the right to obtain from us a restriction on the processing of your Personal data in specific situations as provided by applicable data protection law (e.g., when the accuracy of your Personal Data is disputed by you, for a period that allows us to verify the accuracy of your Personal Data).
  
- **Right to erasure of our Personal Data:** You have the right to ask us to erase your Personal Data from our systems if your Personal Data is no longer needed for the purposes for which it was collected or otherwise processed. In addition, you have the right to have your Personal Data erased if you exercise your right to object as provided above unless we have a compelling legitimate reason not to erase the relevant data. We may not be able to immediately erase all remaining copies from our servers and backup systems after the active data has been erased. These copies will be deleted as soon as reasonably possible.
- **Right to Data Portability:** You have the right to receive your Personal Data in structured, commonly used, and machine-readable format and/or request that we transfer such data to a third party when technically feasible. Please note that this right only applies to the Personal Data you provided to us.  
You also have the right to complain to your local data protection authority if you believe that we have unlawfully processed your Personal Data. For the Netherlands see: <https://autoriteitpersoonsgegevens.nl/nl/zelf-doen/gebruik-uw-privacyrechten/klacht-melden-bij-de-ap>

## 9. Retention of Data

The Personal Data mentioned in Section 3 will not be kept in an identifiable form for longer than necessary. We determine the retention period of your Personal Data based on the following criteria: 9a) the purpose for which we use your Personal Data: we retain the data for as long as necessary for that purpose; and (b) legal obligations: various laws and regulations impose minimum retention periods to which we must adhere.

## 10. Security

We take care to protect your Personal Data against unauthorized access, use, and loss. We have taken appropriate administrative, technical, and physical measures to protect the Personal Data specified in Section 3. We have taken the following security measures:

- Secure Website and/or Portal;
- inbiome ensures that your Personal data is secure by using only encrypted network connections;
- SSL certificate;

- Encrypted database;
- Inbiome uses encrypted passwords;
- Measures to prevent DDOS attacks and hacker attempts;
- Monitoring the platform for errors and traffic;
- inbiome has taken physical and digital measures to protect access to the systems in which personal data is stored.

#### 11. **Third-Party websites and Services**

The website may contain links to other websites, apps and online services, operated by third parties over which we have no control. We are not responsible for the collection, use and disclosure of your Personal information on those websites and other online services by those third parties. We encourage you to review this Privacy Statement of the third-party websites and other online services that you visit.

#### 12. **Updates to this Privacy Statement.**

We reserve the right to modify this Privacy Statement from time to time. These changes will be announced on our website. Therefore, we encourage you to check this Privacy Statement periodically so that you are aware of any changes.

#### 13. **Contact and Questions.**

To exercise the above rights, or if you have any questions about our use or disclosure of your Personal Data while using the website, or Services, please contact us at [info@inbiome.com](mailto:info@inbiome.com). To ensure that the request for access is made by you, we ask that you send a copy of your proof of identity with the request. Make sure that our passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number, and citizen service number, are blackened or made unreadable in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but in any case, within four weeks.

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